



Upgrade Guide

GstarCAD 2020



Table of Contents

1. Stand-alone License Key Upgrade	3
1.1 Online Upgrade (Upgrade to GstarCAD 2020 in the same computer which GstarCAD old version has been installed)	3
1.2 Online Upgrade (Change computer and upgrade to GstarCAD 2020).....	4
1.3 Manual Upgrade (Upgrade to GstarCAD 2020 in the same computer which GstarCAD old version has been installed)	5
1.4 Manual Upgrade (Change computer and upgrade to GstarCAD 2020)	8
2. Network License Key Upgrade.....	8
2.1 Online Upgrade (Upgrade to GstarCAD 2020 in the same sever which GstarCAD old version has been installed).....	8
2.1.1 Upgrade GstarCAD_LMS	8
2.1.2 Online Upgrade Network License Key	10
2.2 Online Upgrade (Change computer and upgrade to GstarCAD 2020).....	11
2.3 Manual Upgrade (Upgrade to GstarCAD 2020 in the same sever which GstarCAD old version has been installed).....	12
2.3.1 Upgrade GstarCAD_LMS	12
2.3.2 Manual Upgrade Network license key	13
2.4 Manual Upgrade (Change sever and upgrade to GstarCAD 2020)	17
3. Dongle Upgrade	18
3.1 Stand-alone Dongle Upgrade.....	18
3.2 Network Dongle Upgrade.....	21

Upgrade a GstarCAD version to GstarCAD 2020

1. Stand-alone License Key Upgrade

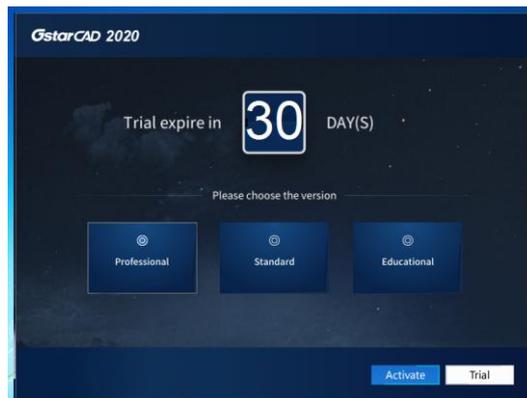
You need to install GstarCAD 2020 version which you want to upgrade to. If the encryption mode of your GstarCAD is stand-alone license key version (Flexnet), you can choose either online or manual upgrade to GstarCAD 2020:

Note: Flexnet encryption mode is from GstarCAD 2011 to GstarCAD 2020.

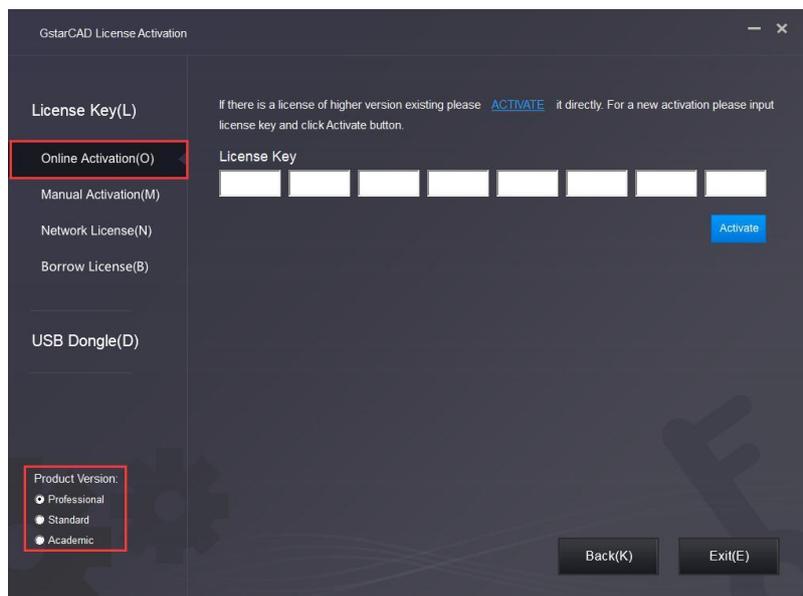
1.1 Online Upgrade (Upgrade to GstarCAD 2020 in the same computer which GstarCAD old version has been installed))

If your computer has internet connection, you can choose online upgrade your GstarCAD old version to GstarCAD 2020. First of all, you need to contact your distributor and provide the SN and the upgrade version, after you get the reply, Follow the steps below to upgrade to GstarCAD 2020 online.

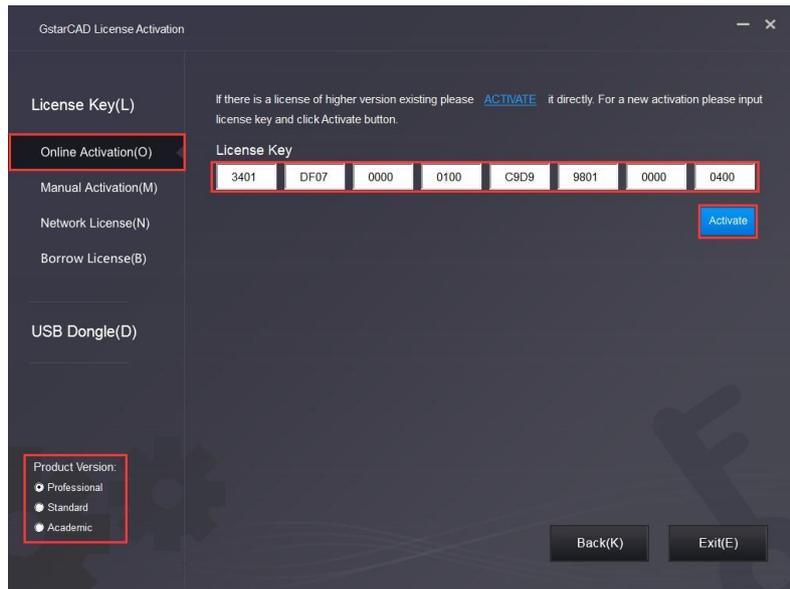
1. Double click the booting icon of GstarCAD 2020, select the corresponding version and click Activate button.



2. Select Online Activation (O) from the pull down list of License key(L), and select product version.



3. Input your license key (serial number) and click the **Activate** button.



4. After a few seconds the following message appears. Click **OK** button to finish the activation.



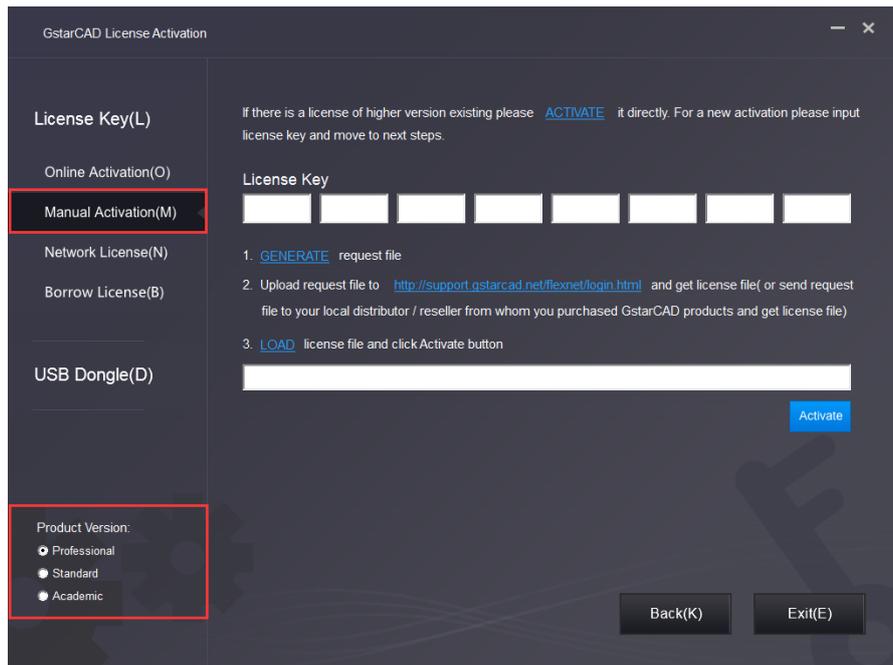
1.2 Online Upgrade (Change computer and upgrade to GstarCAD 2020)

If you would like to upgrade to GstarCAD 2020 in another computer which is not the same one you installed GstarCAD old version, first you need to return the authorization of GstarCAD old version from GstarCAD License Manager which can access from start button_ All programs_ Gstarsoft and select the GstarCAD version. After the authorization of GstarCAD software returned, contact your distributor and provide the SN and the upgrade version, after you get the reply, refer to **1.1 Online Upgrade**(Upgrade to GstarCAD 2020 in the same computer which GstarCAD old version has been installed) to upgrade to GstarCAD 2020 in another computer.

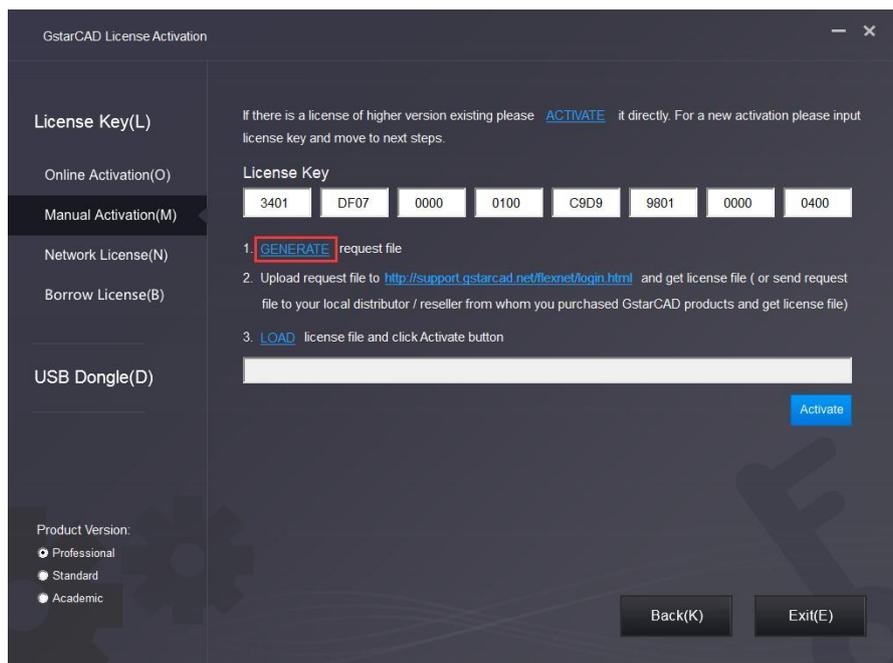
1.3 Manual Upgrade (Upgrade to GstarCAD 2020 in the same computer which GstarCAD old version has been installed)

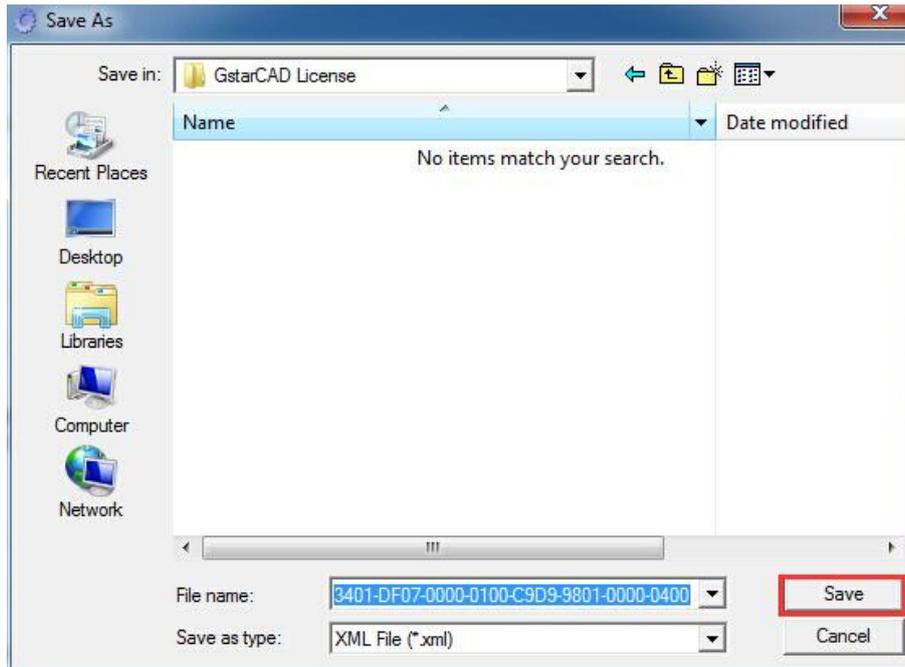
If your computer is not connected to the internet, you can use activation file (xml file) to upgrade to GstarCAD 2020 manually. First, you need to contact your distributor and provide the SN and the upgrade version, after you get the reply, follow the steps below to upgrade to GstarCAD 2020 manually.

1. Click **Manual Activation (M)** and select a version of GstarCAD (Professional, Standard and Academic).



2. Input your license key (serial number) and click the **GENERATE** button to get the request file and save it.





3. There are 2 ways to acquire license file with the saved request file:

Option 1: E-mail

You can send the request file to your local GstarCAD distributor to get the license file.

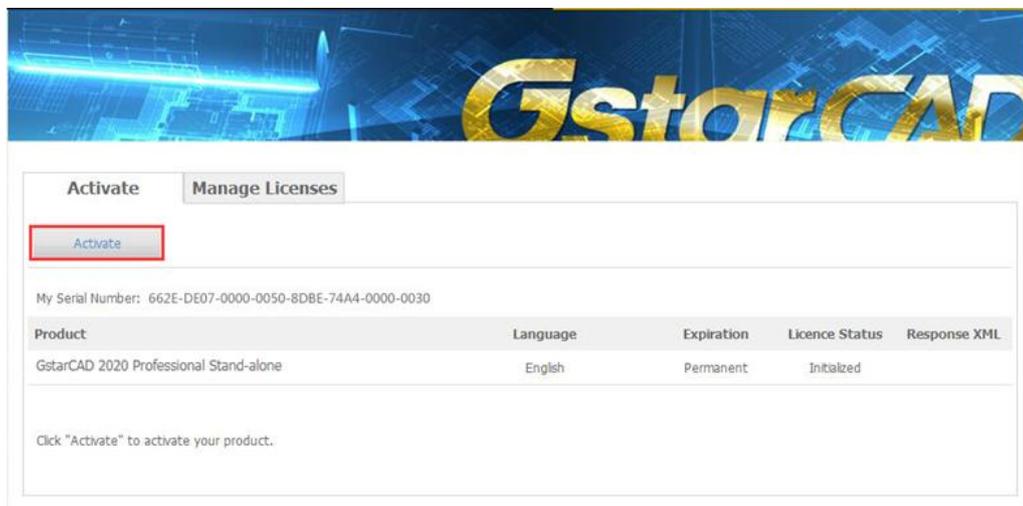
Option 2: Online Service

(1) Login to GstarCAD online service center: <http://support.gstarcad.net/flexnet/login.html>

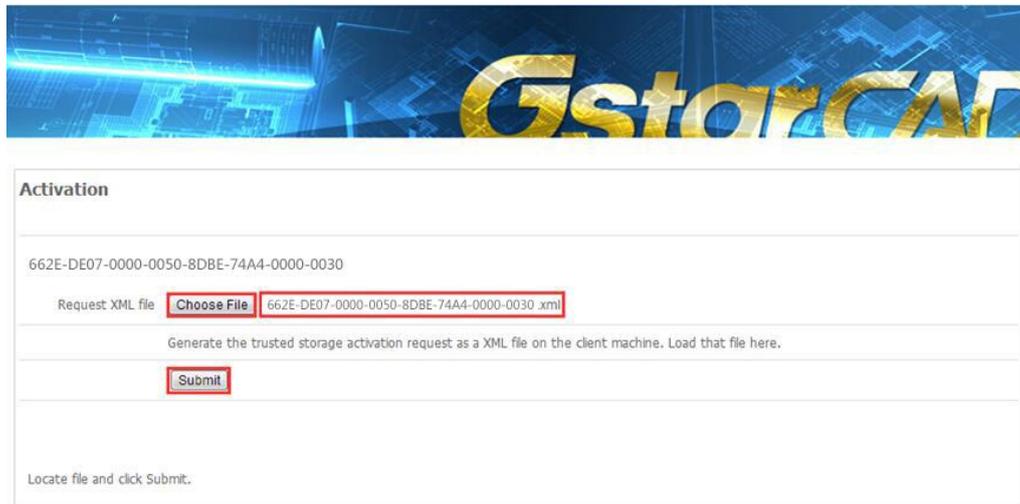
(2) Input your license key(serial number) and click the **Login** button to continue.



- (3) Click the **Activate** button to continue.

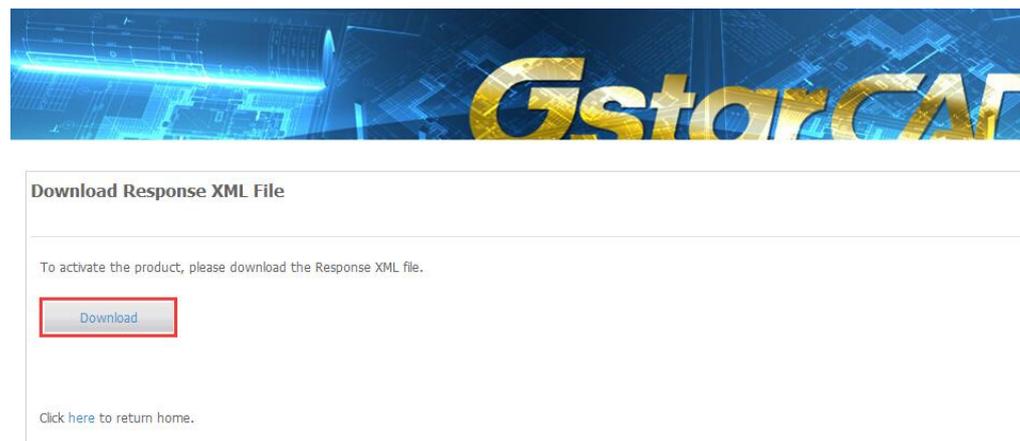


(4) Click the **Choose File** button and select the request file you have saved and click the **Submit** button to continue.



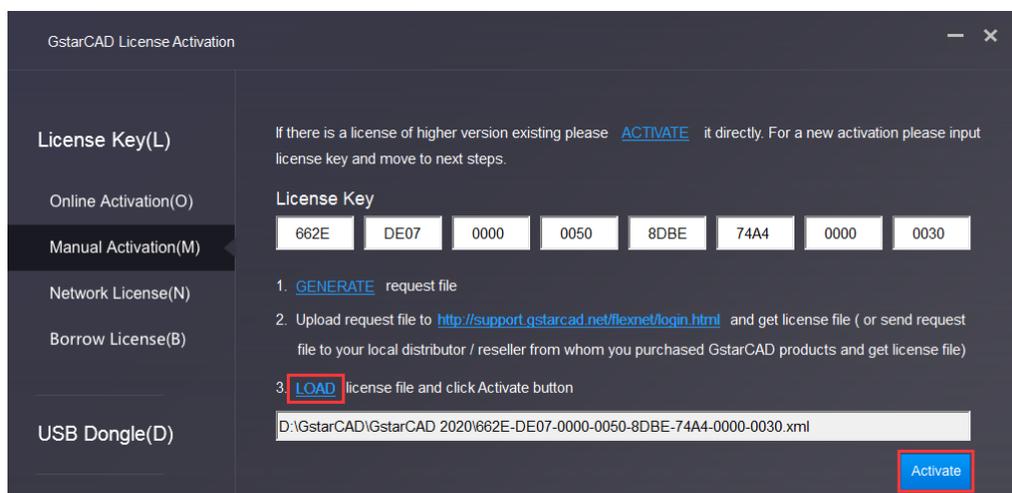
The screenshot shows the 'Activation' section of the GstarCAD software interface. At the top, there is a blue header with the 'GstarCAD' logo in gold. Below the header, the license key '662E-DE07-0000-0050-8DBE-74A4-0000-0030' is displayed. A 'Request XML file' field contains the filename '662E-DE07-0000-0050-8DBE-74A4-0000-0030.xml', with a 'Choose File' button to its left. Below this, a text instruction reads: 'Generate the trusted storage activation request as a XML file on the client machine. Load that file here.' A 'Submit' button is located below the instruction. At the bottom of the form, a note says 'Locate file and click Submit.'

(5) Click the **Download** button and save the license file (Response XML File).



The screenshot shows the 'Download Response XML File' section of the GstarCAD software interface. It features a blue header with the 'GstarCAD' logo. The main content area contains the text: 'To activate the product, please download the Response XML file.' Below this text is a 'Download' button. At the bottom of the section, there is a link: 'Click here to return home.'

4. Back to the GstarCAD License Activation wizard, please click the **LOAD** button and select the license file you have just saved, and then click the **Activate** button.



The screenshot shows the 'GstarCAD License Activation' wizard window. On the left, there is a sidebar with navigation options: 'License Key(L)', 'Online Activation(O)', 'Manual Activation(M)', 'Network License(N)', 'Borrow License(B)', and 'USB Dongle(D)'. The 'Manual Activation(M)' option is selected. The main area contains instructions: 'If there is a license of higher version existing please **ACTIVATE** it directly. For a new activation please input license key and move to next steps.' Below this, the 'License Key' is displayed as a sequence of eight boxes: '662E', 'DE07', '0000', '0050', '8DBE', '74A4', '0000', and '0030'. A list of steps follows: 1. **GENERATE** request file; 2. Upload request file to <http://support.gstarcad.net/flexnet/login.html> and get license file (or send request file to your local distributor / reseller from whom you purchased GstarCAD products and get license file); 3. **LOAD** license file and click Activate button. Below the steps, a text field contains the file path: 'D:\GstarCAD\GstarCAD 2020\662E-DE07-0000-0050-8DBE-74A4-0000-0030.xml'. An 'Activate' button is located at the bottom right of the main area.

5. After a few seconds the following message window appears. Click the **OK** button to finish the activation.



1.4 Manual Upgrade (Change computer and upgrade to GstarCAD 2020)

If you would like to upgrade to GstarCAD 2020 in another computer which is not same with the one you installed GstarCAD old version, first you need to return the authorization of GstarCAD old version from GstarCAD License Manager which can access from start button_ All programs_ Gstarsoft and select the GstarCAD version. After the authorization of GstarCAD software returned, contact your distributor and provide the SN and the upgrade version, after you get the reply, refer to **1.3 Manual Upgrade** (upgrade to GstarCAD 2020 in the same computer which GstarCAD old version has been installed) to upgrade to GstarCAD 2020 in another computer.

2. Network License Key Upgrade

2.1 Online Upgrade (Upgrade to GstarCAD 2020 in the same sever which GstarCAD old version has been installed)

If your computer has internet connection, you can choose online upgrade to GstarCAD 2020. First of all, return the authorization of GstarCAD old version from GstarCAD License Manager (Sever) which can access from Start button_ All programs_ GstarCAD Network License Manager and select the GstarCAD version. After the authorization of GstarCAD software returned, contact your distributor and provide the SN and the upgrade version, after you get the reply, follow the steps below to upgrade to GstarCAD 2020 online.

2.1.1 Upgrade GstarCAD_LMS

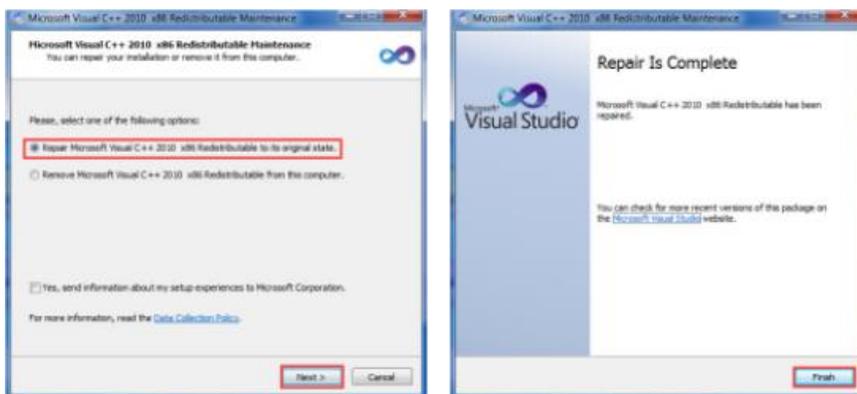
1. Double click the latest [GstarCAD_LMS](#) on the specified server computer, the following window opens, click **Next** to continue.



2. Click **Upgrade** and click **Next** to continue **GstarCAD Network License Manager** upgrading.



3. Check the first option in the window below, click **Next** and **Finish** to finish programming language maintenance.



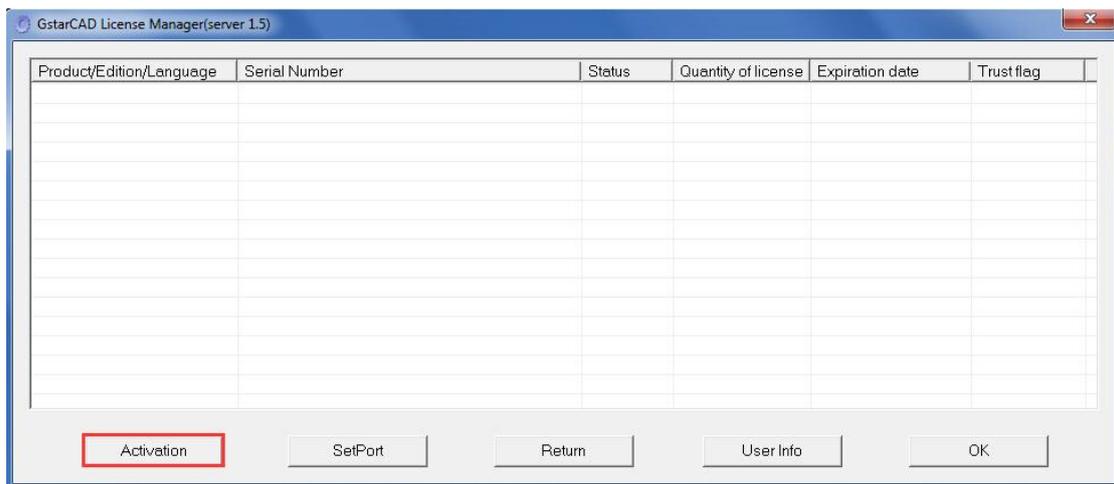
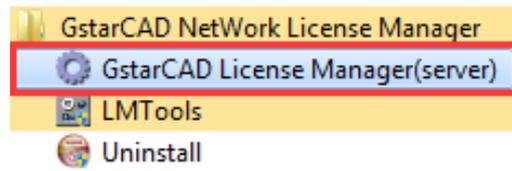
4. Click **Finish** to complete the **GstarCAD Network License Manager** installation.



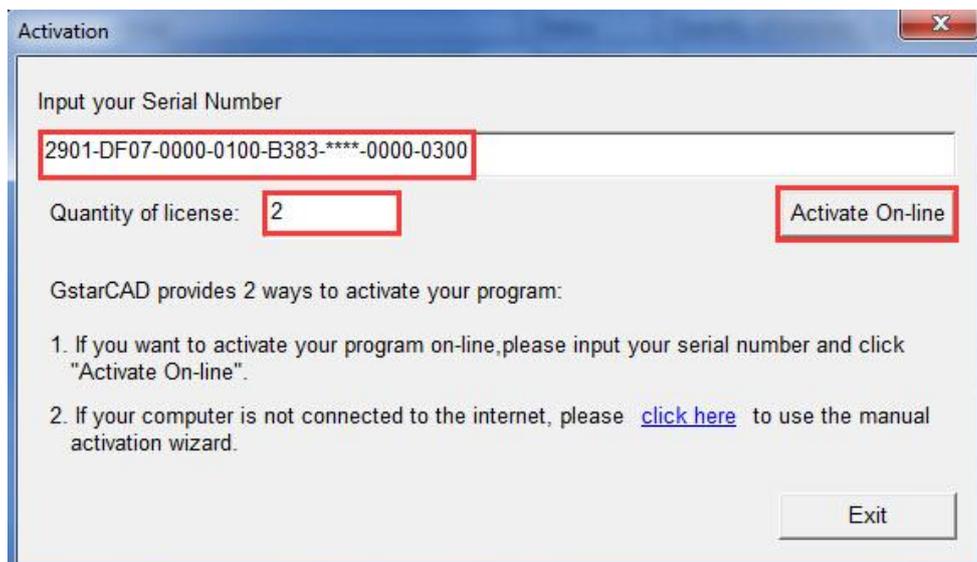
2.1.2 Online Upgrade Network License Key

1. Click “GstarCAD License Manager (server)” from Windows Start button > All Programs > GstarCAD Network License Manager.

2. Then the following window will pop up. Click the “Activation” button.



3. Input your Serial Number which you used to activate GstarCAD old version network license key before, and specify the quantity of license, then click the “Activate On-line” button.



2.3 Manual Upgrade (Upgrade to GstarCAD 2020 in the same sever which GstarCAD old version has been installed)

If your computer couldn't connect to the internet, you can choose upgrade manually from GstarCAD old version to GstarCAD 2020. First you need to return the authorization of GstarCAD previous version from GstarCAD License Manager sever which can access from start button_ All programs_ GstarCAD Network License Manager. After the authorization of GstarCAD old version returned you need to contact your distributor and provide the SN and the upgrade version, after you get the reply, follow the steps below to upgrade manually to GstarCAD 2020.

2.3.1 Upgrade GstarCAD_LMS

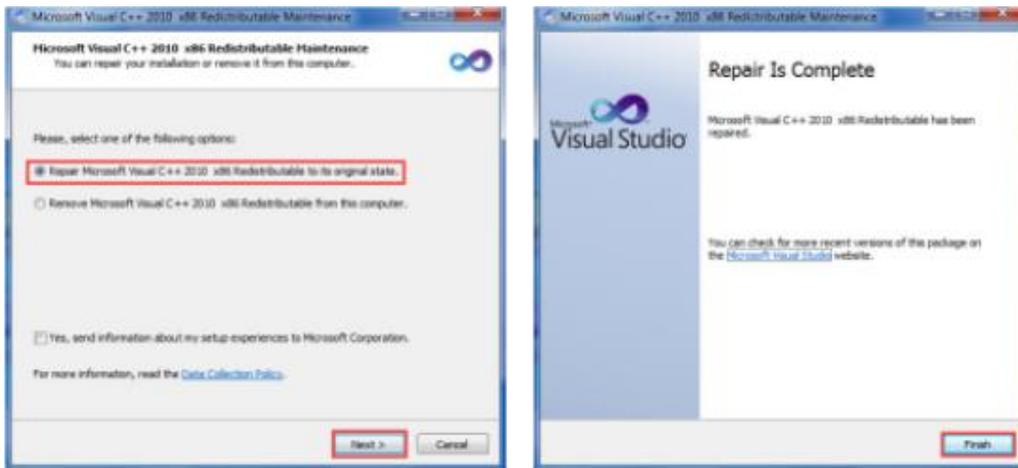
1. Double click the latest [GstarCAD_LMS](#) on the specified server computer, the following window opens, click [Next](#) to continue.



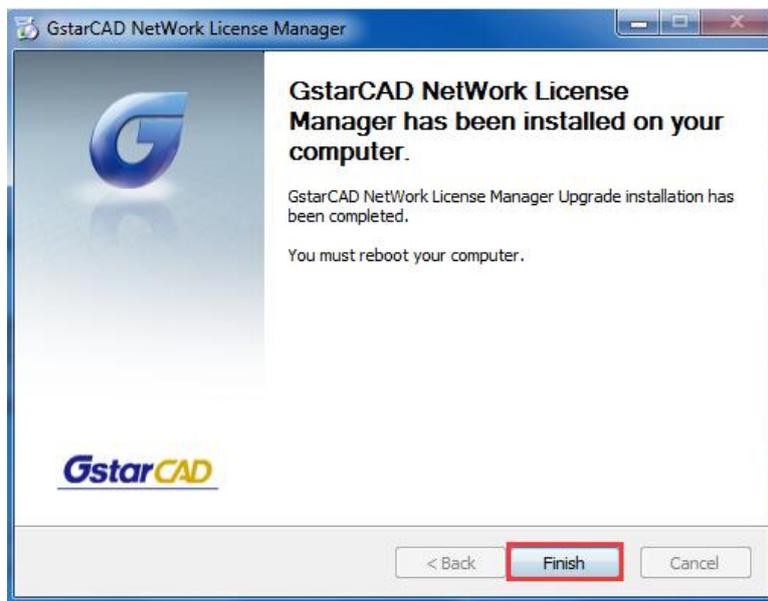
2. Click [Upgrade](#) and click [Next](#) to continue [GstarCAD Network License Manager](#) upgrading.



3. Check the first option in the window below, click **Next** and **Finish** to finish programming language maintenance.

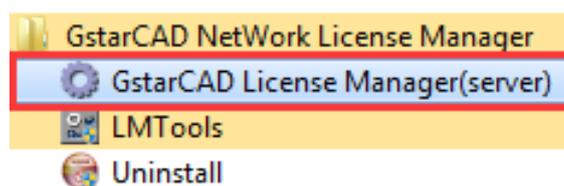


4. Click **Finish** to complete the **GstarCAD Network License Manager** installation.

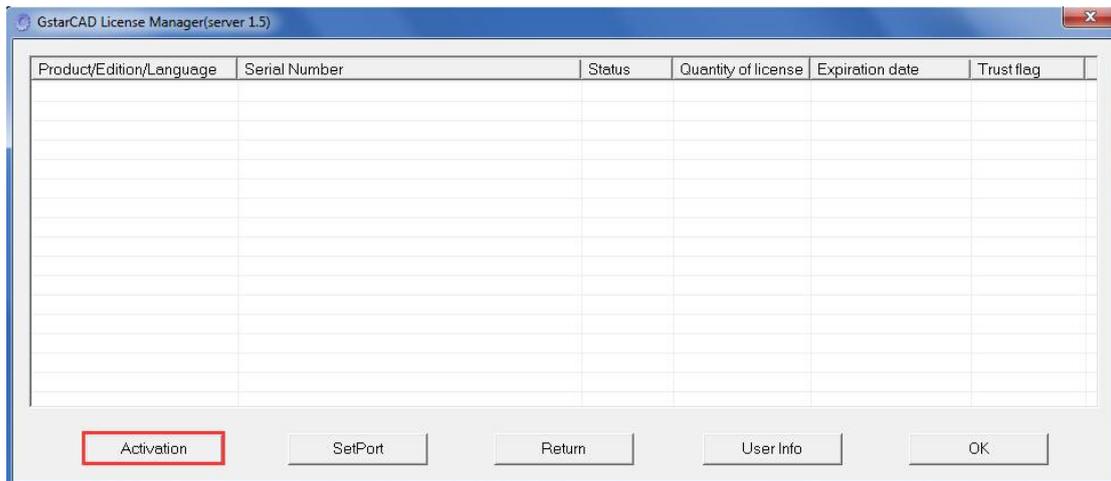


2.3.2 Manual Upgrade Network license key

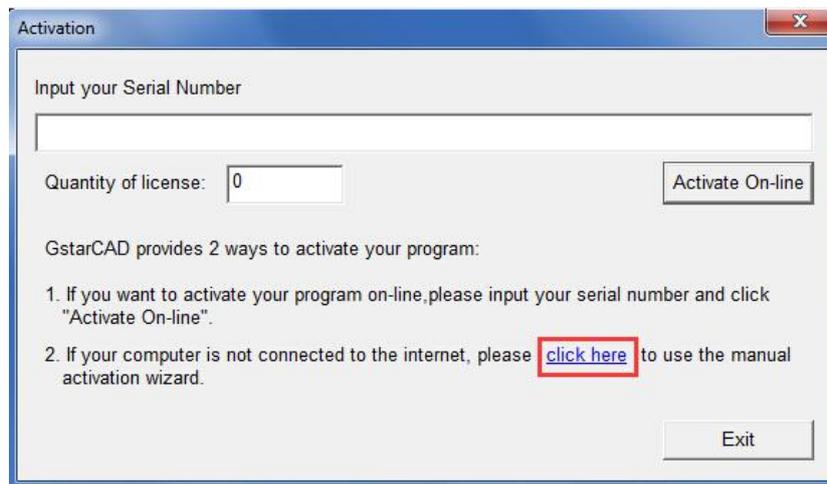
1. Click "**GstarCAD License Manager (server)**" from Windows Start button > All Programs > GstarCAD Network License Manager.



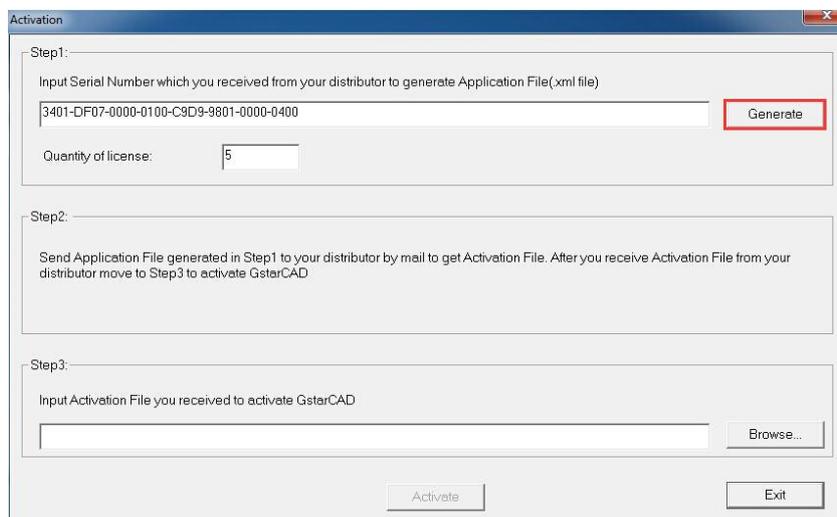
2. Then the following window will pop up. Click the “Activation” button.



3. Click “click here” to open the manual Activation guide.



4. Follow the Activation guide. Please input Serial Number and specify the quantity of license, then click the “Generate” button to get the Application file and save it to the local computer.



5. Go to another computer with internet connection and use the Application file you have saved to acquire a corresponding Activation File via one of the two options as follow.

Option 1: E-mail

You can send the generated Application File to your distributor to get the Activation File.

Option 2: online service

You can go to the GstarCAD online service center ("<http://support.gstarcad.net/flexnet/login.html>") to get the Activation File.

(1) Log in the GstarCAD online service center ("<http://support.gstarcad.net/flexnet/login.html>") by the computer with internet connection. Input the Serial Number and click the "Login" button to continue.



Please input your serial number and then press login

Serial Number

(2) Click the "Activate" button to continue.

A banner for GstarCAD featuring the brand name in large, golden, 3D-style letters against a blue background with a grid and glowing light effects.

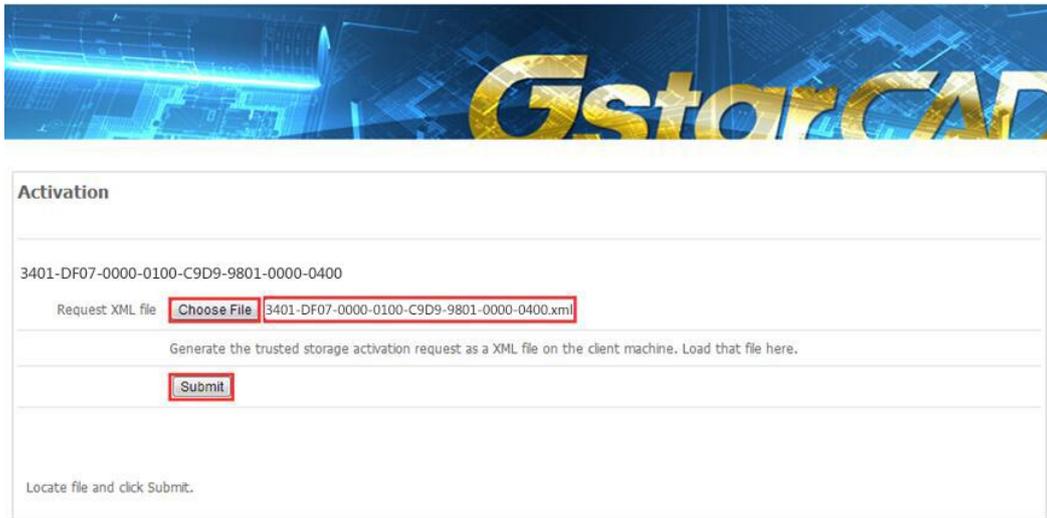
Activate **Manage Licenses**

My Serial Number: 3401-DF07-0000-0100-C9D9-9801-0000-0400

Product	Language	Nodes	Licence Status	Response XML
GstarCAD 2020 Professional Network	English	5	Initialized	

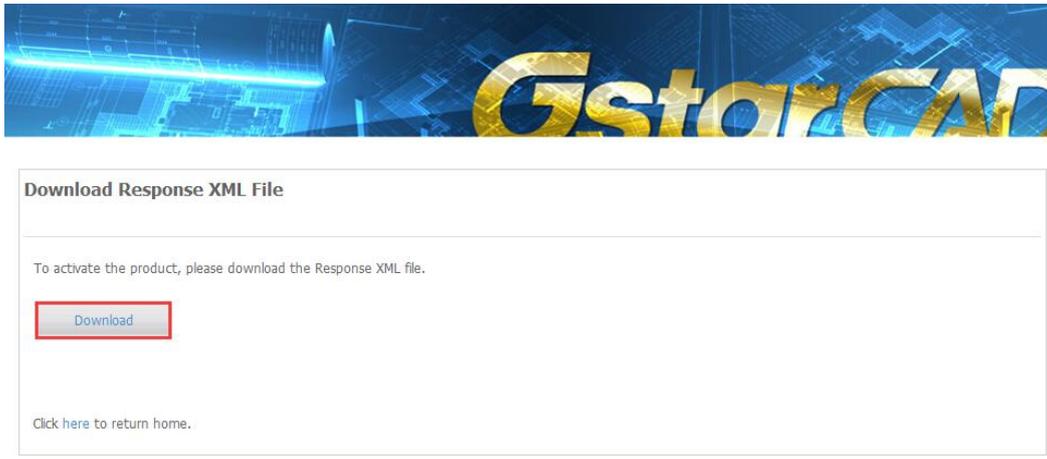
Click "Activate" to activate your product.

(3) Click the “Choose File” button to select the Application File you have saved and click “Submit” to continue.



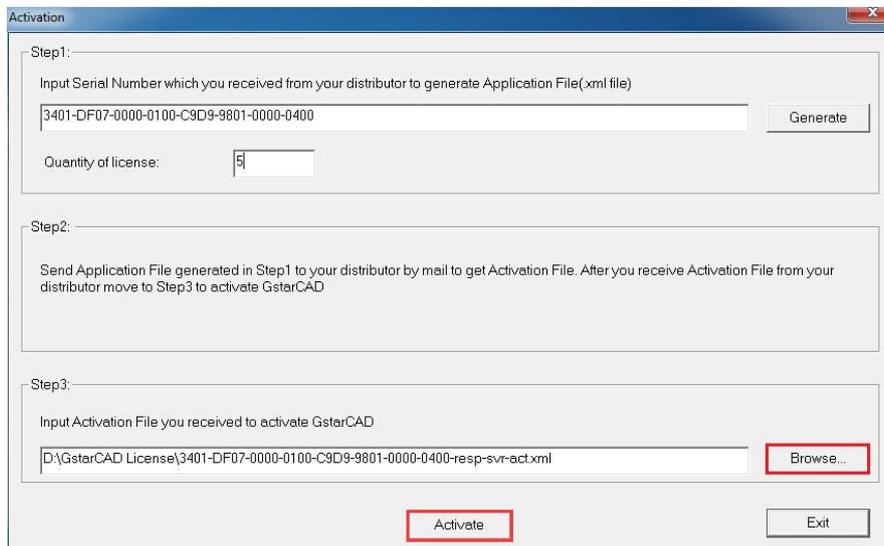
The image shows a web page for GstarCAD activation. At the top is a blue banner with the GstarCAD logo in gold. Below the banner is a form titled "Activation". The form contains a text input field with the serial number "3401-DF07-0000-0100-C9D9-9801-0000-0400". Below this is a "Request XML file" label, a "Choose File" button, and the filename "3401-DF07-0000-0100-C9D9-9801-0000-0400.xml". A paragraph of instructions follows: "Generate the trusted storage activation request as a XML file on the client machine. Load that file here." Below the instructions is a "Submit" button. At the bottom of the form, it says "Locate file and click Submit."

(4) Click the “Download” button and save Response XML File to the location which you have chosen.



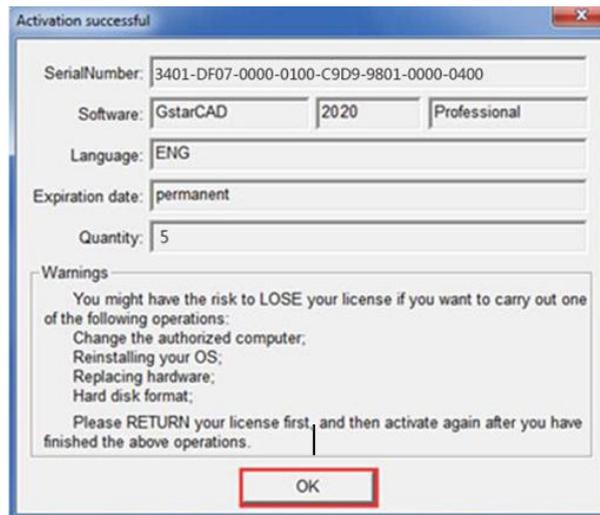
The image shows a web page for downloading the Response XML File. At the top is a blue banner with the GstarCAD logo in gold. Below the banner is a form titled "Download Response XML File". The form contains a paragraph of instructions: "To activate the product, please download the Response XML file." Below the instructions is a "Download" button. At the bottom of the form, it says "Click here to return home."

(5) Take the Response XML File back to your computer and continue. In the Activation dialog box, please click the “Browse” button to select the Response XML File and click the “Activate” button.

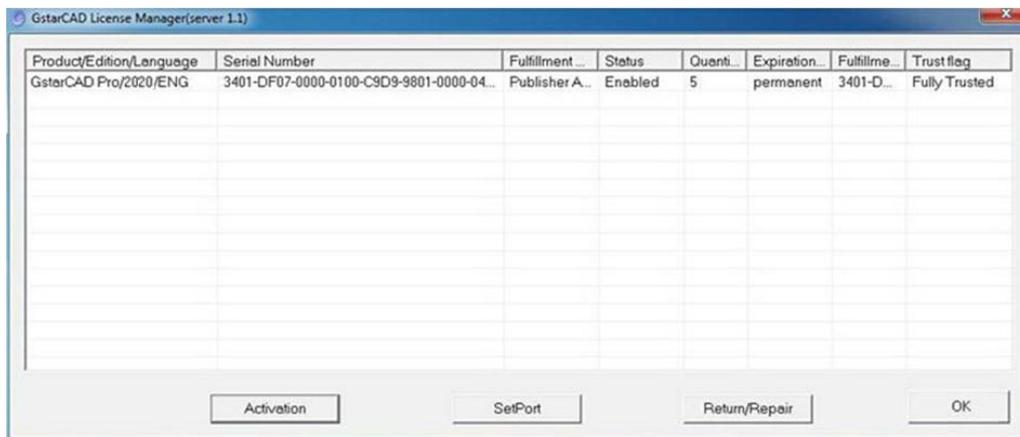


The image shows a Windows-style dialog box titled "Activation". It has three steps. Step 1: "Input Serial Number which you received from your distributor to generate Application File(xml file)". It has a text input field with "3401-DF07-0000-0100-C9D9-9801-0000-0400" and a "Generate" button. Step 2: "Send Application File generated in Step1 to your distributor by mail to get Activation File. After you receive Activation File from your distributor move to Step3 to activate GstarCAD". Step 3: "Input Activation File you received to activate GstarCAD". It has a text input field with "D:\GstarCAD License\3401-DF07-0000-0100-C9D9-9801-0000-0400-resp-svr-act.xml" and a "Browse..." button. At the bottom of the dialog box are "Activate" and "Exit" buttons.

(6) Then you can see the Activation successful window. Click the “OK” button to finish the activation.



(7) Click the “OK” button to exit GstarCAD License Manager.



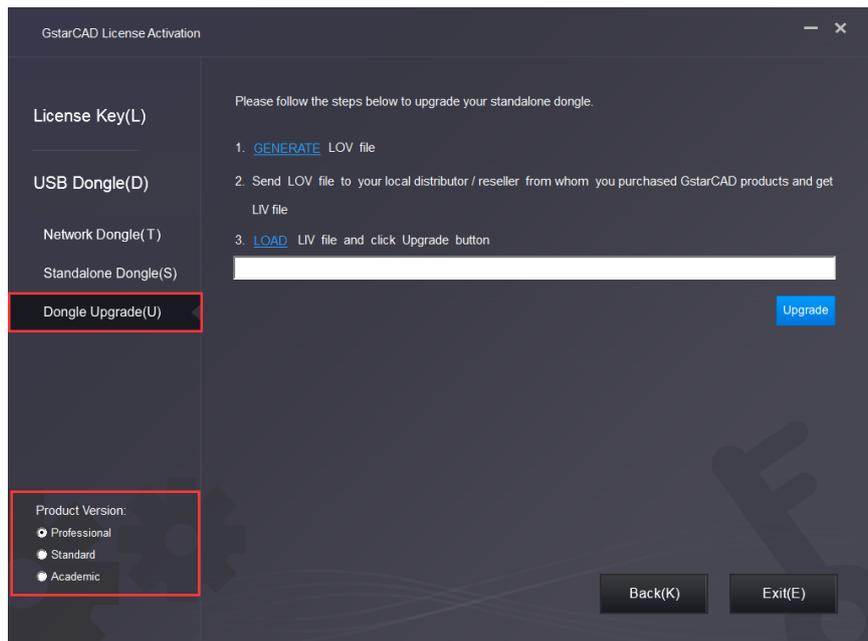
2.4 Manual Upgrade (Change sever and upgrade to GstarCAD 2020)

If you would like to upgrade GstarCAD 2020 in another sever which is not same with the one you installed GstarCAD old version, first you need to return the authorization of GstarCAD old version from GstarCAD License Manager server which can access from start button_ All programs_ GstarCAD Network License Manager. After the authorization of GstarCAD old version returned, contact your distributor and provide the SN and the upgrade version, after you get the reply, refer to **2.3 Manual Upgrade**(upgrade to GstarCAD 2020 in the same sever which GstarCAD old version has been installed) to upgrade to GstarCAD 2020 in another computer.

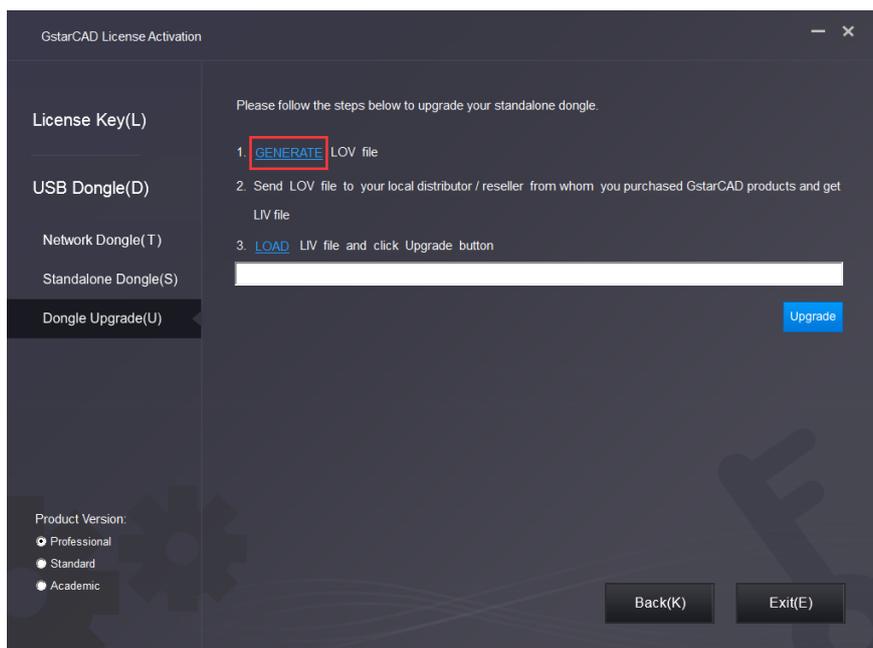
3. Dongle Upgrade

3.1 Stand-alone Dongle Upgrade

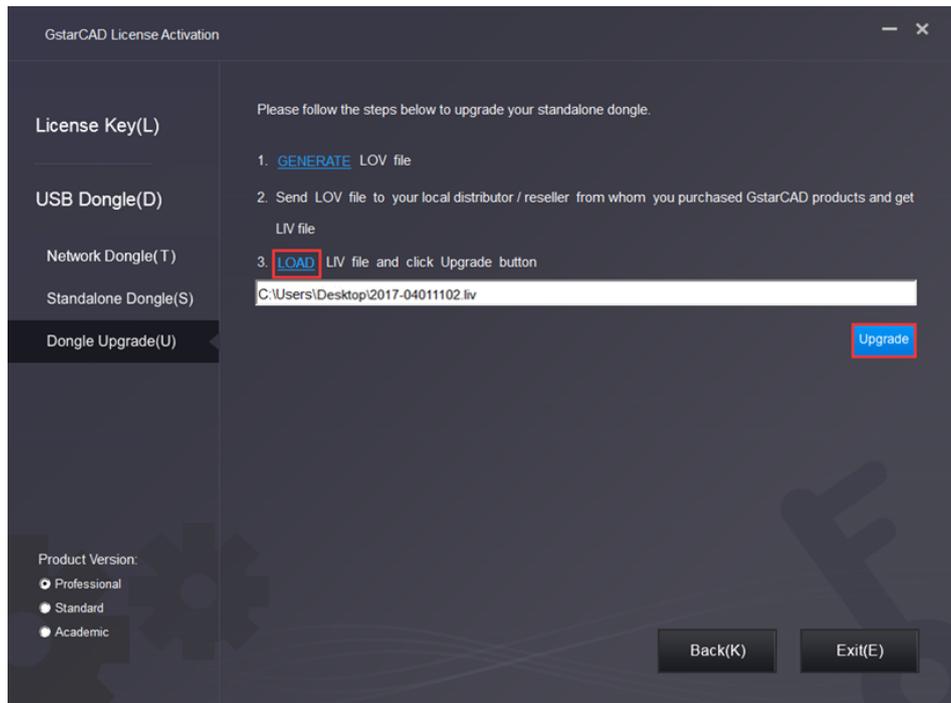
- If your dongle version is GstarCAD 2012 and above, encryption is **Standalone Dongle** and you have installed GstarCAD 2020 already, you can follow these steps below to upgrade your dongle to activate GstarCAD 2020.
 1. Insert dongle to USB port of your computer.
 2. Booting GstarCAD 2020, Click **Dongle Upgrade (U)** and select a version of GstarCAD (Professional, Standard, and Academic).



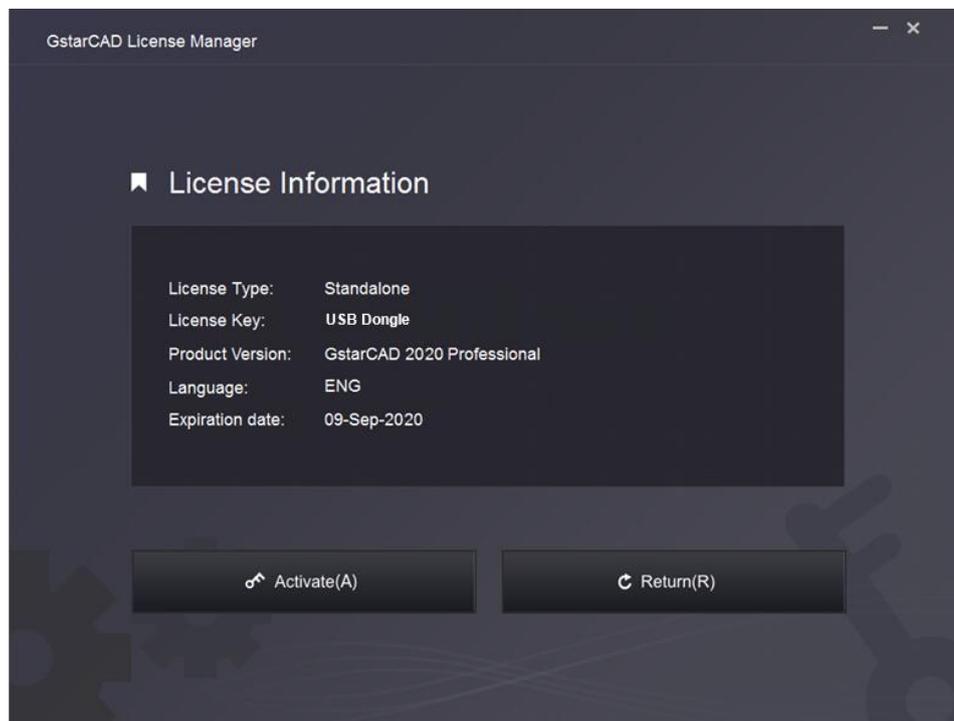
3. Click the **GENERATE** button to get the LOV file, and then save it to the local computer.



4. Send the LOV file to your local distributor/reseller from whom you purchased GstarCAD products and get LIV file.
5. Click **LOAD** to load LIV file and click **Upgrade** button to upgrade your dongle.

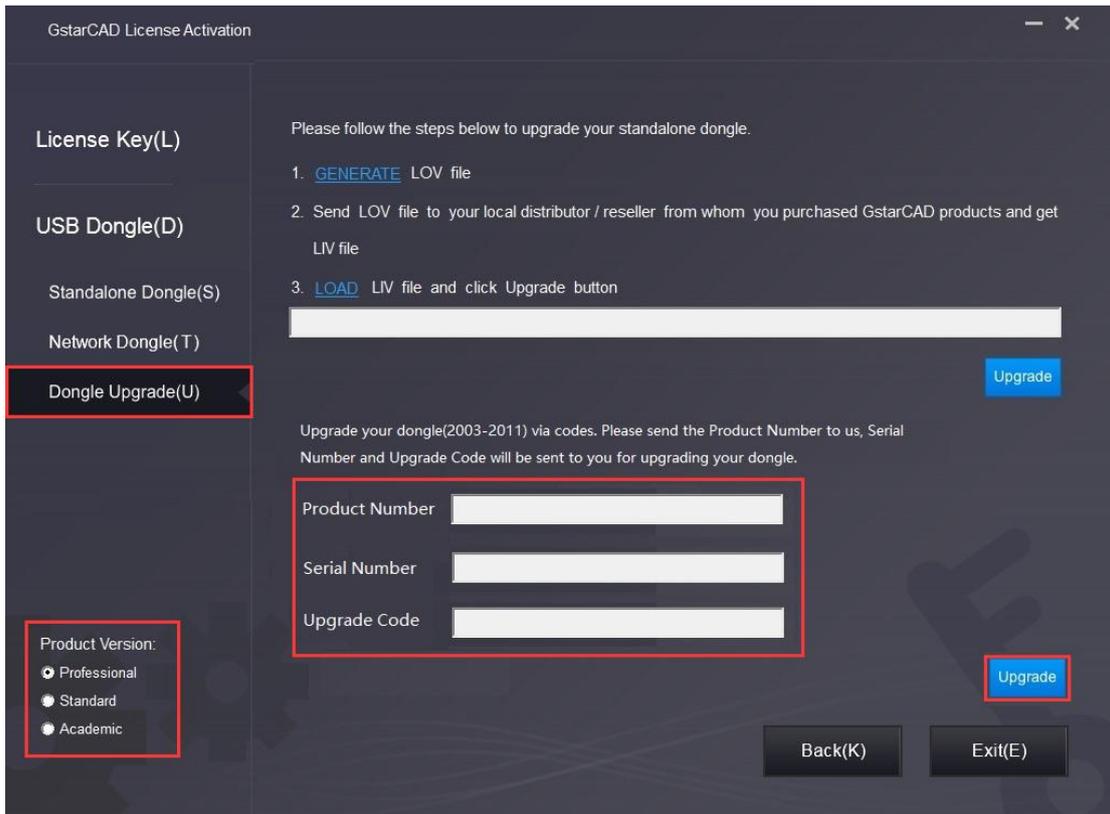


No matter in which way you activate your GstarCAD, when you finish activating, the GstarCAD License Activation wizard quits out and the system will prompt you: **Please restart your software to finish the activation process.** You can click **Help** menu > **Register** to see whether you really activate your software, you can see the following picture to ensure you finish activating GstarCAD.



- If your dongle version is from GstarCAD 2003 to 2011 and encryption is **Standalone Dongle**, and you have installed GstarCAD 2020 already, you can follow these steps below to upgrade your dongle to activate GstarCAD 2020.

1. Insert dongle to USB port of your computer.
2. Booting GstarCAD 2020, Click **Dongle Upgrade (U)** and select a version of GstarCAD (Professional, Standard, and Academic).
3. Send the Product Number to your local distributor/reseller from whom you purchased GstarCAD products, and then you will get the Serial Number and Upgrade Code.



4. Please input Serial Number and Upgrade Code, then click Upgrade button to finish dongle upgrading.

3.2 Network Dongle Upgrade

Please follow the steps below to upgrade Network dongle from GstarCAD old version to GstarCAD 2020.

1. Insert Dongle;
2. Unzip the file: NetDogUpdateTools.rar
3. Double click FieldExUtil.exe
4. You would see this Window:



5. Click "Get Locking Code", and click icon  to save one ".LOC" file to your computer;
6. Forward this ".LOC" file to Gstarsoft;
7. Gstarsoft would send you another ".LIC" file;
8. Click icon  to upload the second ".LIC" file;
9. Click "Update License" to finish.

From step 1 to Step 9, please DO NOT close this Window.



GstarCAD 2020



■ <https://www.gstarcad.net/>